



TrailMaster

Warranty and Policy & Procedures

Registering Product

It is Distributor / Dealer's responsibility to register product for warranty, Warranty registration card and copy of original sales invoice must be received within 14 days of initial purchase.

A copy of the warranty registration card is the consumer's proof of warranty for future reference.

NO WARRANTY COVERAGE WILL BE ALLOWED UNLESS THE PRODUCT IS REGISTERED WITH BV POWERSPORTS LLC. PRODUCTS MUST BE ASSEMBLED BY A BV POWERSPORTS AUTHORIZED DEALER TO BE COVERED UNDER WARRANTY. ALL WARRANTY MUST BE HANDLED THROUGH THE DEALER WHERE YOU PURCHASED YOUR PRODUCTS.

Limited Warranty

BV Powersports is committed to providing excellent After Sales Service through swift warranty processing. A warranty registration card needs to be on file with BV Powersports before a warranty claim can be processed.

Warranty starts from date of purchase by the consumer or from date of filing 1st warranty claim (missing parts or shipping damage claim is not considered as warranty claim) for dealer's unsold inventory unit. During the warranty coverage period, we will cover manufacturer defective parts for all BV Powersports products. Labor is not covered.

Defective parts may be requested by us to return or photograph for review in order to approve the warranty claim. It is dealer's responsibility to keep broken parts available for further review before its warranty claim has been approved. Warranty does not cover misuse, abuse, or other reasons except for manufacturer's defect.

We will cover following shipping charges:

1, To ship all missing and shipping damaged parts to the dealer except the parts (such as but not limited, ATV and dirt bike parts; plastic body parts; roll cages; trunk);

2, To ship the warranty parts to the dealer except the parts (such as but not limited, ATV and dirt bike parts; plastic body parts; roll cages; trunk);

3, To ship warranty claimed parts back if it's requested by BV.

We will not accept warranty claim forms that do not have:

1/ WARRANTY REGISTRATION CARDS

2/COPY OF ORIGINAL SALES INVOICE ON FILE

The following parts are covered under warranty, along with their warranted period:

<u>Covered Parts</u>	<u>Covered Period</u>
FRAME: (Go kart; Mini bike; UTV (incl. Taurus); Scooter)	1 year
FRAME: (ATV, Dirt Bike)	90 days
ENGINE: (Go kart; Mini bike; UTV (incl. Taurus); Scooter)	1 year
ENGINE: (ATV, Dirt Bike)	90 days
CARBURETOR & EFI PARTS:	90 days
MUFFLER:	90 days
A-ARM, STRUTS, AXLES:	90 days
ELECTRONICS:	90 days
BATTERY:	30 days*
SPEEDOMETER:	30 days
TIRES & WHEELS:	30 days
BRAKES:	30 days
CLUTCH & TAV, CHAIN	30 days
CABLES & Lights	30 days

*: From the date battery is serviced

General Exclusions: Warranty does not cover improper use of the vehicle, including, but not limited to racing, jumping, stunt driving, or any other uses prohibited by the Operator's Manual. Additionally, this warranty does not cover component failure or damage to vehicles which are leased or rented, vehicles which are used at a concession track, or that have been structurally altered. The warranty excludes any failures that are not caused by a defect in material of workmanship. This warranty does not cover accidental damage,

modification to the vehicle that are not BV Powersports approved parts, normal wear and tear, abuse or corrosion.

Specific Exclusions: This limited warranty does not apply to components, which are subject to normal wear and tear. These items include, but are not limited to spark plug, filters, oil change, fenders, seat, fasteners, decals, or cosmetic body panels and natural discoloration of material due to ultraviolet light. Downtime, pick-up and delivery charges are not covered by this warranty.

This warranty policy is only valid for physical dealers.

Warranty policy and procedures are constantly reviewed by BV Powersports LLC and may be changed to better accommodate processing and efficiency of warranty disposition.

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