

Warranty Policy & Procedures

Registering Product

It is Distributor / Dealer's responsibility to register product for warranty. Copy of original sales invoice must be received within 30 days of initial purchase.

NO WARRANTY COVERAGE WILL BE ALLOWED UNLESS THE PRODUCT IS REGISTERED WITH AWL DISTRIBUTION, LLC. PRODUCTS MUST BE ASSEMBLED BY AN AWL DISTRIBUTION AUTHORIZED DEALER TO BE COVERED UNDER WARRANTY. ALL WARRANTY MUST BE HANDLED THROUGH THE DEALER WHERE THE PRODUCTS WERE PURCHASED. (THE PRODUCT MUST BE PURCHASED FROM AWL DISTRIBUTION OFFICE IN THE US.)

Limited Warranty

AWL Distribution is committed to providing excellent after Sales Service through swift warranty processing. A warranty registration needs to be on file with AWL Distribution. before a warranty claim can be processed.

Warranty starts from the date of purchase by the consumer for all AWL Distribution products. During the warranty coverage period, we will cover manufacturer defective parts for all AWL Distribution products.

Defective parts may be requested by AWL Distribution for review in order to approve the warranty parts for replacement. Once warranty claim is approved, AWL Distribution will send out the replacement parts within 4 business days by USPS or UPS ground. In order to provide excellent customer service to our customer, AWL Distribution stocks a full range of parts in TX warehouse.

The following parts are covered under warranty, along with their warranted period:

Covered Parts	Covered Period
Scooter-Engine	12 Month
GoKart, ATV, Dirt Bike-Engine	6 Month

Manufacturer Defective Parts

3 Month

Warranty Exclusions

The warranty excludes any failures that are not caused by a defect in material of workmanship. This warranty does not cover accidental damage, modification to the vehicle that is not AWL Distribution approved parts, normal wear and tear, abuse or corrosion and the following parts and items:

Tires CJC Boots Oil Filter Clutch Lining Clutch Wear Part Cables Air Filter Oil Change Light Bulbs Brake Lining & Pad Chain Drive Belt Spark Plug Switch Assy. Torn/Puncture Upholstery Seats Battery Sprocket Fuel Switch Full Set of Elec. Comp. Bumper Plastic Fasteners Decals Wire Harness Fender Gaskets

This warranty does not cover any product that has been altered structurally, modified in any way, neglected, improperly maintained, used for racing, or used for purposes other than which it was manufactured.

Minor cosmetic damage due to shipping (i.e. small cosmetic scratches on plastic) are not covered under our warranty and is not grounds for a return. Don't worry though, if a mirror is cracked or missing or something like that, although it is very rare that this happens, then we will definitely send you out a replacement part.

When warranty has been confirmed, shipping cost is the responsibility of dealer. Please use the claim number (Full digits of the VIN) as a return authorization number.

Warranty policy and procedures are constantly reviewed by AWL Distribution and may be changed to better accommodate processing and efficiency of warranty disposition.

AWL Distribution, LLC

11441 Hillguard Rd. Dallas, TX 75238
Tel: 888-792-6411
sales@awldistribution.com