



APOLLO ATVs

WARRANTY POLICY

Apollo ATVs provides parts warranty only.

Apollo ATVs does NOT pay for labor. Dealer or customer is responsible for labor.

Apollo ATVs does NOT reimburse or pay for labor or shipping charges.

Apollo ATVs does not cover shipping damage. All shipping damages need to be filed with shipper. Shipping damage needs to be marked on the shipping BOL at time of delivery. The shipper is responsible for shipping damage including parts and labor.

Apollo ATVs requires all warranty parts claims to be submitted with Vin number, pictures of all damages and date of purchase before any warranty parts are shipped.

Apollo ATVs requires all local pick up customers to provide Vin number, pictures of all damages and or return the defective parts before any parts can be exchanged.

Apollo ATVs Warranty Policy for 2020

- ATVs, Dirt Bikes, Scooter, Go-karts, Golf Carts are 90 days from the day of delivery to dealer.
- Electric ATV's and Toys are 30 days from the day of delivery to dealer.

Warranty Does NOT begin when the dealer sells the product.

Apollo ATVs Non-Warranty Replacement Parts

"Excluding shipping damage or manufacture defectives on brand new units still in the box."
Standard wear and tear items such as - Brake pads, clutch's, chains, sprockets, batteries, air filters, cables, hydraulic lines-hoses, levers, shocks-springs, bushings, CVT belts.

Plastic body parts & components (color coordinated housings, etc.) including those simple scratches during shipping (only actual cracks and breaks will be replaced when shipping damage occurs)

Other Non-Warranty items

Off road -ATV, Dirt Bike, Go-karts - shocks, springs, seat, light bulbs brake pads, tires, body plastic, brake levers, clutch lever, axle, clutch, cables, frame, steering components, suspension components.

On Road –Scooter - CVT belt, clutch, variator, levers, bulbs, brake pads, body seat, kick start lever, front forks, wheels, tires, body plastic. Frame, cables, steering components, suspension components.

Apollo ATVs Warranty Replacement Parts

Carburetor, Starter, CDI, Flasher Relay, Voltage Regulator, Spark plug, Key switch, Electric start switch, Gas tank gas cap, Remote Alarm box, Throttle Cable harness, Light bulbs
Speedometer, Brake assembly, Air filter, Intake manifolds, Muffler, Engine covers, Wheels, , Axle carrier, Sensors, hubs, bearings, horn, wire harness.

Warranty Engines

Engine need to be sent to Apollo ATVs for inspection first, after Apollo determines engine has a factory defect we will repair or replacement engine assembly.

Dealer may do Warranty repairs to the engine with the approval of Apollo ATVs. Apollo ATVs will give any parts needed to repair engine. Apollo ATVs will ship parts free of charge as long as engine number, VIN number, date of purchase and pictures is provided from dealer. (Dealer or Customer needs to Pay for Shipping one way)

Frame

When determine bad frame the unit needs to be sent in for inspection to Apollo ATVs. If determent the frame is manufacturer defect Apollo ATVs will replace the unit and ship a replacement unit free of charge.

Coverage Exclusions

Warranty claims shall be filed in accordance with the provisions of the Apollo ATVs warranty policy explained before. Apollo ATVs shall not be liable for any loss of use of the engine, for any alternative usage, for any damage to goods, loss of time, or inconvenience.

Warranty coverage shall also be excluded for any part which fails, malfunctions, or is damaged due to failure to follow the maintenance and operating instructions set forth in the Owner’s Manual including, but not limited to:

- a) Use of parts which are not authorized by Apollo ATVs
- b) Improper installation, adjustment or repair of the engine or of any warranted part unless performed by an authorized warrantycenter
- c) Failure to follow recommendations on fuel use contained in the Owner’s Manual
- d) Improper or inadequate maintenance of any warranted parts
- e) Repairs performed outside of the authorized warranty service dealers
- f) Alterations by changing, adding to or removingparts from the engine

I understand how this warranty pertains to the equipment that I have purchased. Any questions I had, have been answered in full and to my satisfaction. I understand that this warranty is for

PARTS ONLY and LABOR IS NOT INCLUDED.

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