



OFF-ROAD MOTORCYCLE / PITBIKE  
LIMITED WARRANTY POLICY



# DEALER CONTACT INFORMATION

If you have any questions regarding your new SSR Motorsports Off-Road Motorcycle / Pitbike, your dealer will be glad to assist you. Please record your dealer's contact information here:

Dealer Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Ph#: \_\_\_\_\_

Contact Person: \_\_\_\_\_

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## Introduction

Thank you for your purchase of a SSR off-road motorcycle/pitbike. SSR makes quality vehicles, and we back our products with a warranty that is clear and fair, and supports you and your SSR motorcycle/pitbike.

Every SSR motorcycle undergoes numerous and detailed inspections during the manufacturing process. SSR Motorsports, requires its dealers to examine vehicles such as yours several times before your first ride: At the time of vehicle assembly from its shipping container; at the time the vehicle is serviced for its first test ride; and after the dealer's test ride. These inspections are described on your copy of the Certificate of Vehicle Pre-delivery that the dealer provided to you when he sold you your vehicle. The reason for all of these inspections is to make sure that your vehicle is in top condition at the time of your purchase.

Though your SSR vehicle was manufactured using state-of-the-art manufacturing processes, backed by decades of experience in motorcycle design and development, it is still possible that a problem might occur. We do our very best to make sure that this cannot happen, but sometimes it does.

If a problem should occur with your vehicle after you buy it, SSR Motorsports supports your vehicle with a Limited Warranty Policy that ensures that any defects in factory workmanship or materials reported within the warranty period of the vehicle will be repaired as promptly as possible, at no cost to you for parts.

This SSR Limited Warranty Policy Booklet describes what conditions are covered by the vehicle warranty, and which conditions are not.

If you have read this booklet and still have a question, ask your dealer's Service Manager, or Owner. If they cannot answer your question, please contact SSR Motorsports, using the information contained in the SSR Limited Warranty Policy.

Welcome to the SSR family. We hope that you enjoy every minute you spend with your new SSR motorcycle.

# SSR OFF-ROAD MOTORCYCLE / PITBIKE LIMITED WARRANTY 2016 and Later Models

## WHAT IS COVERED

With the exception of a few motorcycles intended for racing applications, SSR Motorsports provides a limited warranty for each SSR off-road / pitbike (not street-legal) motorcycle that it distributes to, and that is purchased from, an authorized SSR Motorsports motorcycle dealer. With regard to those vehicles, SSR Motorsports warrants that each vehicle is free from defects in materials and factory workmanship, subject to the following exclusions, obligations and limitations. This warranty policy applies to all 2016 and later model offroad motorcycles / pitbikes.

If an eligible defect is found, the needed repairs will be performed at no charge to you for parts. Warranty repairs may be made at any authorized SSR Motorsports motorcycle dealer in the United States of America. Any needed parts replacement will be made using new or re-manufactured genuine SSR parts. If parts for the warranty repair must be ordered, you will not be required to leave your vehicle in the dealer during the order period unless it is already disassembled in order to diagnose the problem.

Your selling SSR dealer is responsible for the correct assembly and pre-delivery servicing of your vehicle, and will provide you with a signed and completed copy of the Certificate of Vehicle Pre-Delivery. This document describes the operations that the dealer has performed in the preparation of your vehicle for sale.

## SSR VEHICLE LIMITED WARRANTY PERIODS

**All warranty periods begin on the date that the vehicle is first delivered to you, or placed into dealer service, such as in the case of a dealer demonstrator.**

Depending upon the model of the vehicle, varying warranty periods may apply. Please consult the following list:

SR Base Models (Green Stickered)	30 Days, Unlimited Mileage (Parts Only)
SR (Red Stickered), TR and TX Models	30 Days, Unlimited Mileage (Parts Only)
SR150, SR189, SR250S and SR450S Models	30 Days, Unlimited Mileage (Parts Only)
Battery (12 Volt)	30 Days, Unlimited Mileage (Parts Only)

## **DEMONSTRATORS**

If you purchased an off-road motorcycle / pitbike that was used as a dealer or SSR Motorsports demonstration vehicle, the motorcycle will have a warranty period different than that of a new motorcycle. The selling dealer will inform you of the applicable warranty period for your vehicle.

## **WARRANTY TRANSFER**

This warranty is transferable to subsequent purchasers of the off-road motorcycle / pitbike if SSR Motorsports is notified in writing of the new owner's name and address information.

## **WHAT IS NOT COVERED**

Routine service or periodic maintenance such as tune-ups, oil changes, and service checks are your responsibility to pay for and have performed, and are not covered by this warranty.

Repairs to your vehicle for failures that occurred after the expiration date of the warranty period.

Damage to the vehicle that is not our fault, such as damage caused by accidents or carelessness.

Damage caused by misuse, abuse, or unreasonable or improper vehicle operation, such as intentional burning or spinning of the rear tire, shifting gears improperly, overloading, operating the vehicle with the front wheel aloft, or overheating the vehicle's engine by operating the vehicle in incorrect gears for vehicle speeds.

Damage caused by negligence, such as operation of the vehicle with insufficient, incorrect, or excessive oil, fuel, coolant, or brake fluid.

Damage caused by alterations or modifications not approved by SSR Motorsports, such as use of non-SSR Genuine Parts or Accessories.

Damage caused by modifications that would change the original vehicle specifications including, without limitation, modifications of any emission-related parts such as carburetor(s), fuel injection system components, the engine control module, air suction system components, the catalytic converter (if equipped), fuel permeation control system components (such as fuel tank, fuel hoses, and vapor hoses), etc.

Damage to the vehicle from competition, such as racing.

Damage to the vehicle that is caused by insufficient or improperly performed maintenance or repairs, such as not performing maintenance at the intervals required in the Owner's Manual, or the use of chemical cleaners that damage the finish of the vehicle.

Damage to the vehicle caused by improper storage, such as weathered or faded finishes, rusting or corrosion of metal components.

Wearing or deterioration of components subject to normal wear during normal vehicle operation, such as tires, brake pads or linings, drive chains and sprockets, clutch plates, body components, spark plugs, any rubber components, with the exception of oil seals, and fuel, oil, and air filters.

#### **APPLICATION EXCLUSIONS**

Off-road motorcycles that are used for racing, commercial, rental, or law enforcement purposes are excluded from any warranty coverage, and are sold “AS IS”.

#### **LIMITATIONS**

This warranty does not cover incidental or consequential damage, such as damage to personal gear or property, rental of a replacement vehicle, transportation of your off-road motorcycle to an authorized dealer for repair, expenses incurred from the loss of use of the vehicle, or your inconvenience.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

#### **YOUR RESPONSIBILITIES**

You must operate and maintain your off-road motorcycle / pitbike in a normal manner, following the recommendations described in the vehicle's Owners Manual. Depending upon your application or climate, some vehicles may require more frequent or additional maintenance than that described in the Owners Manual. While an Authorized SSR Motorcycle Dealer is trained and equipped to perform servicing of your vehicle, periodic maintenance may be performed by anyone qualified to do so.

SSR Motorsports reserves the right to deny warranty coverage if the off-road motorcycle / pitbike has not been properly maintained. Be sure to document periodic maintenance to your vehicle. When requesting warranty repair consideration, you may be requested to provide evidence that proper maintenance has been performed.

#### **OBTAINING WARRANTY REPAIRS**

If your off-road motorcycle / pitbike requires a warranty repair, it is your responsibility to take your vehicle to an Authorized SSR Motorcycle Dealer for repair. Your dealer will perform the necessary repairs or adjustments within a reasonable amount of time, and will provide you with a copy of the repair order for your records.

Any parts replaced under coverage of this limited warranty become the property of SSR Motorsports. If you should suffer a second failure of the same item on your vehicle during the warranty period, we ask that you immediately inform your servicing dealer or SSR Motorsports of that circumstance.

### **SPECIAL ASSISTANCE**

Should you have a question or problem concerning the limited warranty or the servicing of your off-road motorcycle / pitbike, please follow these procedures, in the following sequence, for the fastest possible response:

1. Bring your problem to the attention of the dealership's Service Manager, and allow the manager the opportunity to resolve your concern.
2. If you still have a concern, fully explain the situation to the General Manager or Owner of the dealership. Ask for their cooperation and assistance in resolving your concerns. These individuals are in the very best position to assist you, as they are vitally concerned with your satisfaction and future business.
3. If you request us to do so, SSR Motorsports will assist you by contacting the authorized SSR dealer regarding any inquiry related to service or warranty concerns. We will speak to the Owner, General Manager, Service Manager or Technician to learn all of the relevant facts, before making any decisions. This process will be performed as quickly as possible; however a certain amount of time must be allowed for us to thoroughly investigate the facts of the situation.

When contacting SSR Motorsports, we urge you to write rather than call, so that you can provide us with a detailed description of your concern. You may also call the SSR Motorsports headquarters. The address and phone numbers are:

SSR Motorsports  
Pitbike / Dirtbike  
Customer Relations  
13220 Molette St.  
Santa Fe Springs, CA 90670  
[www.ssrmotorsports.com](http://www.ssrmotorsports.com)  
[info@ssrmotorsports.com](mailto:info@ssrmotorsports.com)

We will require some information to investigate your problem: The model, frame number (VIN), mileage, event dates, dealer name and the dealer



personnel consulted, your problem or question, and any modifications or accessories your vehicle has that might be related to the problem.

Your State may require that you notify SSR Motorsports of a problem in writing prior to seeking assistance through legislated remedies, such as under Repair/Replace laws. If so, please use the above address.

SSR MAKES NO PROMISES OR WARRANTIES OTHER THAN THOSE PROMISES MADE IN THIS LIMITED WARRANTY.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS MAY NOT APPLY.

THIS WARRANTY GIVES YOU SOME SPECIFIC RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY, FROM STATE TO STATE.

SSR DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER WARRANTY, OBLIGATION, OR LIABILITY IN CONNECTION WITH THESE PRODUCTS.

# **SSR Motorsports Off-Road Motorcycle / Pitbike Federal Emission Control System Warranty**

## **This Limited Warranty Applies Only to Emission-Certified Off-Road Motorcycles / Pitbikes**

SSR Motorsports warrants to the first and each subsequent purchaser of each new 2016 and subsequent model year emissions certified SSR Off-Road Motorcycle / Pitbike, that the Off-Road Motorcycle / Pitbike:

- (a) is designed, built and equipped so as to conform at the time of initial sale with all applicable emissions regulations of the United States Environmental Protection Agency (U.S. EPA), and
- (b) is free from defects in material and workmanship which could cause the vehicle to fail to conform with U.S. EPA regulations for the applicable warranty period shown below.

During the applicable warranty period, any Authorized SSR Motorcycle Dealer in the United States will, at no cost to the owner, make the necessary diagnosis, repair, or replacement necessary to correct defects in the components listed under What IS Covered by This Warranty.

### **Warranty Periods**

Off-Road Motorcycle / Pitbike

70cc and less:

30 months, or 1,554 miles (2,500 kilometers), whichever comes first

Greater than 70cc:

30 months, or 3,107 miles (5,000 kilometers) , whichever comes first

The warranty period begins on the date the vehicle is delivered to the first retail purchaser, or the date prior to first retail sale that the vehicle is first placed into service as a demonstrator, rental, or lease or company vehicle .

### **WHAT IS COVERED BY THIS WARRANTY**

Covered components include components of the air induction system, fuel system, ignition system, exhaust gas recirculation system, aftertreatment devices such as catalytic converters, crankcase ventilation valves, emission-related sensors, and electronic control units. Since emissions-related parts vary from model to model, certain models may contain all of these parts and certain models may contain functionally equivalent parts. Any part or parts replaced under this warranty shall become the property of SSR Motorsports.

## **WHAT IS NOT COVERED BY THIS WARRANTY**

This Limited Warranty does not cover any of the following:

- (a) Repair or replacement required as a result of accident, misuse or neglect, lack of reasonable and proper maintenance, repairs improperly performed or replacement parts improperly installed, use of replacement parts or accessories not conforming to SSR specifications which adversely affect performance or durability, alterations or modifications not recommended or approved in writing by SSR, and/or use of the vehicle in competitive racing or related events.
- (b) Replacement of parts and other services and adjustments required for routine maintenance.
- (c) Any vehicle on which the odometer mileage has been changed so that the actual mileage cannot be determined (on vehicles with an odometer only).

## **OWNER'S OBLIGATION**

The owner is responsible for operating and maintaining the vehicle according to the recommendations in the owner's manual. All inspection, maintenance services, and adjustments are to be performed at the owner's expense. SSR cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance. SSR recommends that you, the owner, documents all periodic maintenance to your vehicle. When requesting warranty repair consideration, you may be requested to provide evidence that proper maintenance has been performed.

## **WARRANTY LIMITATIONS**

Any emission control systems warranty implied by law, including any warranty of merchantability or fitness for a particular purpose, is limited to the express emission control systems warranty terms states in this warranty.

Some States Do Not Allow The Exclusion Or Limitation Of Incidental Or Consequential Damages, So The Preceding Limitations Or Exclusions May Not Apply To You.

Some States Do Not Allow Limitations on How Long An Implied Warranty Lasts, So The Above Limitations May Not Apply.

This Limited Warranty Gives You Specific Legal Rights And You May Also Have Other Rights Which Vary From State To State

If you have any questions regarding this warranty, please use the following contact information:

SSR Motorsports  
Off-Road Motorcycle / Pitbike  
Customer Relations  
13220 Molette St.  
Santa Fe Springs, CA 90670  
[www.ssrmotorsports.com](http://www.ssrmotorsports.com)  
[info@ssrmotorsports.com](mailto:info@ssrmotorsports.com)

# MAINTENANCE RECORD

Your SSR Off-Road Motorcycle or Pitbike requires periodic maintenance to ensure, its reliable operation and performance. Please refer to your Owners Manual for the exact maintenance operations required and the intervals at which they are to be performed.

For your convenience, a record of your vehicle's service may be recorded below:

.....  
1st Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

.....  
2nd Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

.....  
3rd Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

.....  
4th Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

.....  
5th Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

SSR Motorsports  
13220 Molette St.  
Santa Fe Springs, CA 90670  
[www.ssrmotorsports.com](http://www.ssrmotorsports.com)  
[info@ssrmotorsports.com](mailto:info@ssrmotorsports.com)

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